



Public & Nonprofit Division Plenary Session
2019 Academy of Management Meeting
Boston MA

Workplace Incivility and the Inclusive Organization

Monday August 12th, 2019

9:45 - 11:15 am

Hilton Boston Back Bay - Adams B

Organized and Moderated by:

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(In)civility is not a new issue, but it is taking centre stage in current times. This is especially so for scholars concerned with the study of public and nonprofit organizations and activity. (In)civility cuts across levels of analysis too, with focus not just on what happens at the level of the individual (employee, service user, welfare recipient etc), but also the organization, and reaches well into the political domain. (In)civility in these domains may well influence activity in others. Exploring the notion of (in)civility, then, may take us in multiple directions, dimensions and layers. To explore workplace (in)civility, therefore, we need to look more broadly at what is happening around us.

We also need to ask important questions: what is (in)civility? Whose (in)civility? How does the changing nature of politics influence in(civility) within organizations (and vice versa)? How do scholars of public and nonprofit management make sense of this?

The aim of this panel is to bring broad and multi-disciplinary perspectives to this topic. A group of eminent experts will explore this topic including unpacking what we actually mean by (in)civility, the current political discourse, and what this means for (in)civility in the workplace. Questions and audience discussion to follow.

This session is open to all AOM conference attendees.